

Is there a weight limit on the DIVINE dropper post?

Our DIVINE has a maximum rider weight limit (fully equipped) of 115kg.

Can I use other remotes than BikeYoke?

All our posts work with any other dropper remote as long as it allows clamping the wire on the remote end. To provide full return speed and smooth drop feel, your remote should have a least 10mm of cable pull for REVIVE, REVIVE MAX and DIVINE and at least 5mm of cable pull for DIVINE SL and Rascal.

Can I mount saddles with carbon rails and/or high-oval rails to my post?

Our DIVINE and REVIVE droppers are compatible with standard 7x7mm and oval rails 7x9mm made from carbon or alloys.

Can I lift my bike on the saddle, or will anything inside the post get damaged, when I pull on the saddle?

Other posts may suffer damage by doing so. Your DIVINE dropper will be OK because it will automatically reset the hydraulic circuit when in use. However, you should avoid intentionally pulling out the telescopic upper part with too much force. Lifting the bike by the saddle is usually no problem, though.

Can I clamp my BikeYoke seatpost in the assembly stand?

We recommend to clamp only the lower tube unit with care.

Will you have spare parts for DIVINE?

We will have all important spare parts available in our online shop and at our distributors.

My post slightly compresses, when I am pushing on it.

This movement is absolutely normal and harmless, and can be up to 1-3mm.

Can I convert my post to another seatpost diameter?

A conversion between 30.9 and 31.6 mm is possible.

Is there anything I need to consider when lowering my post?

Always push the seatpost for lowering in the longitudinal direction to the seat tube. Before pushing the remote lever, briefly relieve the seatpost of your body weight.

My seatpost has lateral play. Is this normal?

To achieve a soft response, dropper seatposts from all manufacturers have minimal play. This lateral play is completely normal and harmless.

For what purposes are BikeYoke seatposts suitable?

With BikeYoke seatposts you can equip any bike, whether gravel, mountain or e-bike.

What do I have to consider when installing the saddle?

Tighten the two saddle clamping screws to the specified torque (7Nm).

IMPORTANT: The clamping screws must not be greased, as this leads to increased load.

Can I use lifts with my BikeYoke seatpost?

We generally advise against the use of t-bar lifts. In addition to the obvious danger of scratching the coating of the post, the countless different lift variants lead to incalculable loads on the post, which can lead to possible late effects. Any use of our seatposts on t-bar lifts is expressly at the user's own risk and invalidates the warranty.